

Updated: 05/20/20

Per Section N, page 137 of the CMS rule (<https://www.cms.gov/files/document/covid-medicare-and-medicaid-ifc2.pdf>) “Given our new understanding that these audio-only services are being furnished primarily as a replacement for care that would otherwise be reported as an in-person or telehealth visit using the office/outpatient E/M codes, we are establishing new RVUs for the telephone E/M services based on crosswalks to the most analogous office/outpatient E/M codes, based on the time requirements for the telephone codes and the times assumed for valuation for purposes of the office/outpatient E/M codes, Specifically, we are crosswalking CPT codes 99212, 99213, and 99214 to 99441, 99442, and 99443 respectively. We are finalizing, on an interim basis and for the duration of the COVID-19 PHE the following work RVUs: 0.48 for CPT code 99441; 0.97 for CPT code 99442; and 1.50 for CPT code 99443. We are also finalizing the direct PE inputs associated with CPT code 99212 for CPT code 99441, the direct PE inputs associated with CMS-5531-IFC 140 CPT code 99213 for CPT code 99442, and the direct PE inputs associated with CPT code 99214 for CPT code 99443

In situations when audio only tele-services are provided, which one of the below applies:

- A. Following the recent CMS guidelines for RVUs when codes 99441, 99442, and 99443 are billed?**
- B. An audio only phone call with a patient will be considered telehealth and it should be billed as described on our web site or as noted below**
- C. Other (please describe)**

Answer to Question?			
Aetna			
Amerigroup - DSNP	Option A 05/06/20		
CHPW - Commercial			
Cigna			
Coordinated Care - Commercial			
First Choice (TPA and PPO)	Option B 05/18/20	For Physicians use 99441-99443 and for qualified Non-Physician health care professional use 98966-98968	
HCA – Apple Health	Option A 05/06/20		
Medicaid FFS	Option A 05/06/20		

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Answer to Question?

Amerigroup	Option A 05/06/20		
CHPW	Option A 05/06/20		
Coordinated Care	Option A 05/06/20		
Molina	Option A 05/06/20	For providers contracted at % of Medicaid payment will be based on HCA's COVID-19 fee schedule. The payment based on updated RVU's will apply for providers contracted at % of Medicare. Molina Billing Policy	
UHC Community Plan	Option A 05/06/20		
KP-NW	Option A 05/15/20	Coding work will be completed by 05/18	
KP-WA	Option A & Option B 05/15/20	Option A: Medicare Option B: Commercial	
Labor & Industries	Option C 05/20/20	Telephone services are currently being paid according to our fee schedule and the established CMS RVUs for 2019.	
Molina - Commercial	Option A 05/08/20	For providers contracted at % of Medicaid payment will be based on HCA's COVID-19 fee schedule. The payment based on updated RVU's will apply for providers contracted at % of Medicare. Molina Billing Policy	

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Pacific Source			
Premera	Option B 05/06/20	Premera has always interpreted these codes as telehealth services in its Telehealth Payment Policy Premera Telehealth	
Providence			
Regence	Option B 05/05/20	The use of audio only for telehealth services is allowed. Providers should refer to our websites for the most current information and Virtual Care Reimbursement Policy: <ul style="list-style-type: none"> · Regence COVID · Asuris COVID · BridgeSpan COVID Click on "Get the latest information" then scroll down and click on "Telehealth visits"	
UHC - Commercial			